



21009 Extra Handset and Recharge Cradle with Call-Waiting Caller ID for Use with Models 21018, 21028 and 21098 User's Guide



We bring good things to life.

EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.



WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

ATLINKS USA, Inc.
101 West 103rd Street
Indianapolis, IN 46290
© 2004 ATLINKS USA, Inc.
Trademark(s) ® Registered
Marca(s) Registrada(s)

Model 21009
00001583 (Rev. 0 E)
04-31
Printed in China

21009

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

FCC RF RADIATION EXPOSURE STATEMENT

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

HEARING AID COMPATIBILITY

This telephone system meets FCC standards for Hearing Aid Compatibility.

INTRODUCTION

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Congratulations on purchasing this extra GE cordless handset with Call Waiting Caller ID. This telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this instruction book. This telephone is a multifunction product for use with Call Waiting and Caller ID services available from your local telephone company.

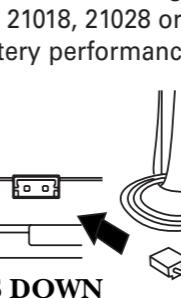
Your Call Waiting Caller ID phone allows you to:

- view the name and telephone number of a caller while you are on the phone (Call Waiting Caller ID).
- identify callers before you answer the phone.
- view the time and date of each incoming call.
- record up to 40 Caller ID messages sequentially in each handset and the base.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the items shown here.



BATTERY
BLACK WIRE
RED WIRE

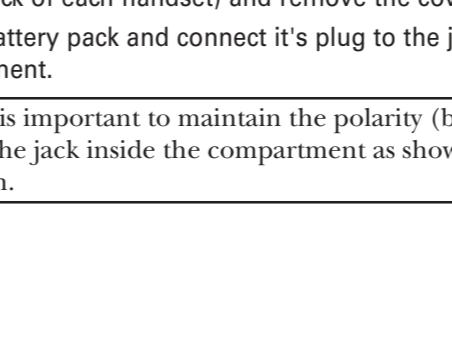
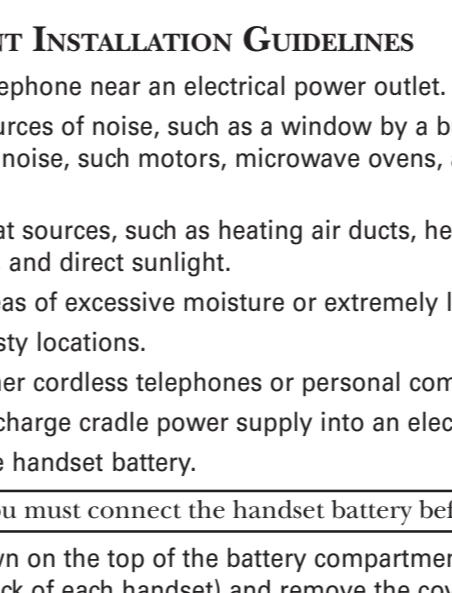
PRESS DOWN FIRMLY

INSTALLING THE PHONE

IMPORTANT: Make sure the extra handset is registered to GE Models 21018, 21028 or 21098 before use. Refer to the GE 21018, 21028 or 21098 instruction book for detailed installation and operation information.

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

HANDSET AND CHARGE CRADLE LAYOUT



NOTE: If the battery is not properly installed in the handset, or if the battery pack is not properly connected to the jack inside the battery compartment, "NO BATTERY" shows in the display when the handset is placed in the charging cradle.

During the registration process, keep your handset near the base. When your handset displays:

HANDSET NEEDS REGISTRATION

IMPORTANT INSTALLATION GUIDELINES

NOTE: This extra handset is only compatible with the GE Models 21018, 21028 and 21098 series.

During the registration process, keep your handset near the base.

When your handset displays:

HOLD BASE PAGE WAIT FOR BEEP

NOTE: You must connect the handset battery before use.

- Push down on the top of the battery compartment cover (located on the back of each handset) and remove the cover.
- Lift the battery pack and connect its plug to the jack inside the compartment.

NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment as shown in the illustration.

- Press the MUTE/PROG button and **HOLD BASE PAGE WAIT FOR BEEP** shows in the display.
- Press and hold the page button on the base of Models 21018, 21028 or the PAGE/INT button on the base of Model 21098 until you hear a long beep. The handset displays **HANDSET # REGISTERED** followed by **HANDSET NAME**.

- know who called while you are on the other line or when you were away.
- screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

BEFORE YOU BEGIN

HANDSET # REGISTERED

HANDSET NAME

- The handset number (1 to 4) is assigned. You may also give the handset a specific identifying name.

HANDSET NAME

- Use the touch-tone keypad to enter the name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 5 key 3 times for the second letter L. Briefly pause and the cursor moves to the next field. Press the 7 key 4 times for the letter S. Briefly pause and the cursor moves to the next field. Press the 6 key once for the letter M. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 8 key for the letter T. Briefly pause and the cursor moves to the next field. Press the 4 key twice for the letter H.

NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s).

NOTE: Press MUTE/PROG button once to skip this step and exit to standby screen.

- Press the MUTE/PROG button to save. You will hear a confirmation tone, and the display returns to the main menu.

HANDSET DE-REGISTRATION

Deregistration cancels a handset's registration. If you do not know a handset's name, you should deregister the handset according to the steps below. During the de-registration process, keep the handset near the base.

WARNING: It is not recommended that a handset be deregistered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

- Make sure your handset is in menu mode and make sure your phone is OFF (not in talk mode).
- Press the MUTE/PROG button to display main menus: **ROOM MONITOR** and **HANDSET SETUP**.
- Use CID/VOL ▲ button to locate to **HANDSET SETUP** and then press MUTE/PROG button to select.
- Use CID/VOL ▲ or ▼ button to locate the **Deregistration** and then press MUTE/PROG button to select.
- Then, handset shows **Deregistration 1 YES 2 NO** in the display.

Deregistration

1YES 2NO

6. Use the touch-tone pad to enter 1YES, or use the CID/VOL (\uparrow or \downarrow) button to scroll to 1YES.
7. Press MUTE/PROG and MOVE NEAR TO BASE displays until you move the handset closer to the base.

Move Near To Base

Then the handset displays CONFIRM? 1YES 2NO.

CONFIRM
1YES 2NO

8. Use the touch-tone pad to enter 1YES or use CID/VOL (\uparrow or \downarrow) button to scroll to 1YES.

NOTE: Press the *EXIT button once to keep the previous setting and return to the main menu screen.

9. Press the MUTE/PROG button to confirm the deregistration. DE-REGISTER... displays for 30 seconds, then HANDSET # DE-REGISTERED displays for one second followed by HANDSET NEEDS REGISTRATION

HANDSET NEEDS REGISTRATION

Global De-Registration

If one or more handsets becomes lost, you should de-register all handsets to ensure proper system operation. Follow the steps below to deregister both handsets at the same time.

1. Press and hold the page button on the base of GE 21018/21028 or the PAGE/INT button of GE21098 until the in use/charge indicator on the base flashes.
2. Press and hold the page button on the base of GE 21018/21028 or the PAGE/INT button of GE21098 again until the in use/charge indicator on the base flashes rapidly.
3. Press and release the page button on the base of GE 21018/21028 or the PAGE/INT button of GE21098 once. All handsets are deregistered and HANDSET NEEDS REGISTRATION shows in the display.

IMPORTANT : It is strongly recommended that a handset not be de-registered unless absolutely necessary.

Default

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps below to return to the factory default settings.

1. Make sure your handset is in menu mode. Make sure your phone is OFF (not in talk mode).
2. Press the MUTE/PROG button to display main menus: ROOM MONITOR and HANDSET SETUP.
3. Use CID/VOL (\downarrow) button to locate to HANDSET SETUP and then press MUTE/PROG button to select.
4. Use CID/VOL (\uparrow or \downarrow) button to locate the DEFAULT SETTING and then press MUTE/PROG button to select.
5. Then the handset shows DEFAULT SETTING 1YES 2NO in display.
6. Use the touch-tone pad on your handset to enter 1YES or 2NO, or use the CID/VOL (\uparrow or \downarrow) button on your handset to scroll to 1YES or 2NO. 2NO is the default setting.

DEFAULT SETTING
1YES ▶ 2NO

NOTE: If you choose "YES" all settings in the programmable menu return to the factory default settings.

NOTE: Press the *EXIT button once to keep the previous setting and return to the main menu.

7. Press the MUTE/PROG button to save your selection, and return to the main menu. The default setting you choose shows on the display for two seconds, and you will hear a confirmation tone.

DEFAULT SETTING
YES

Paging All Handsets From A Handset

1. Make sure the originating phone is OFF (not in talk mode).
2. Press and release the PAGE/INT button on a handset. PAGING EXTENSION? shows in the display.

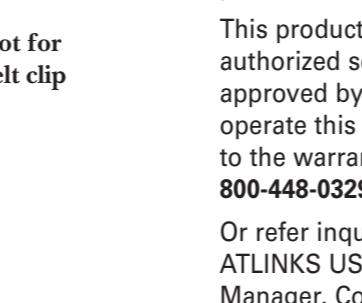
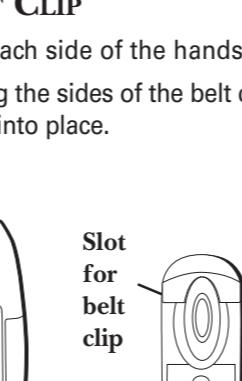
3. Use the touch-tone pad to enter the handset number you want to page. (1=to page Handset 1, 2=to page handset 2, 3=to page handset 3, 4=to page handset 4, and 5=to page all handsets)
4. To cancel the page on the originating handset, press the *EXIT, PAGE/INT, or TALK-END/CALLBACK button.

Replacing The Battery

CAUTION: to reduce the risk of fire or personal injury, use only the 5-2522 replacement battery listed on the accessory order form, which is compatible with this unit.

CAUTION: To ensure the phone/battery performance, use ONLY 21009 charging cradle, 21018, 21028 or 21098 base for battery charging only.

1. Make sure the telephone is OFF before you replace battery.
2. Remove the battery compartment door.
3. Disconnect the cord attached to the battery pack from the jack inside the battery compartment and remove the battery pack from the handset.
4. Insert the new battery pack and reconnect the battery plug.
5. Put the battery compartment door back on.
6. Place handset in the base to charge. If you don't charge the handset battery properly (for 16 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.



Connecting The Belt Clip

There are two slots, one on each side of the handset.

Attach the belt clip by inserting the sides of the belt clip into the slots. Snap the ends of the belt clip into place.

Service

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at 1-800-448-0329. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at 1-800-448-0329.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

Purchase date _____

Name of store _____

Limited Warranty

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.
(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.

- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.

- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

ATLINKS USA, Inc.

c/o Thomson

11721 B Alameda Ave.

Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

Accessory Order Form

DESCRIPTION	MODEL NO.	PRICE*
Belt clip	5-2649	\$8.75
Replacement battery	5-2522	\$11.90
Headset	5-2425	\$36.35

To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-338-0376.

A shipping and handling fee will be charged upon ordering.

We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent.

Items are subject to availability.

*Prices are subject to change without notice.